



RETURN ANYTIME LEASE™ PROGRAM

*Everything you need to know about
leasing a vehicle with DriveTime*



DRIVER'S SEAT™



DriveTime®

This booklet is for general information purposes only. Please refer to your lease contract for complete lease program details.

CONTACT US

LEASE CUSTOMER SERVICE

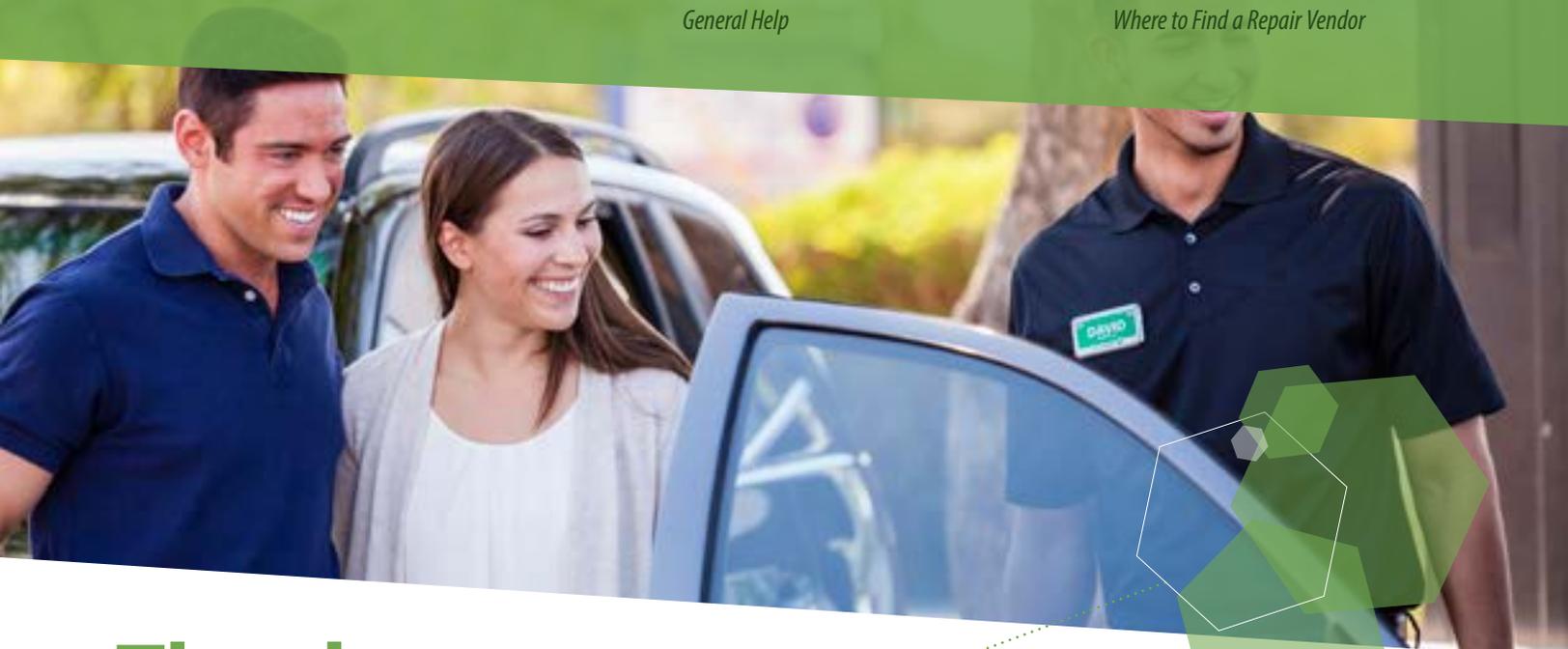
800-813-5883

Make a Payment by Phone
Questions about Lease Program
General Help

AEVEREX™ WARRANTY DEPARTMENT

877-726-3913

Make a Repair Claim
Questions about Limited Warranty
Where to Find a Repair Vendor



Thank you for leasing with us.

This is your guide to leasing with DriveTime

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LEASING RECAP



Start driving today! The lease vehicle is ready for you to use as you need.

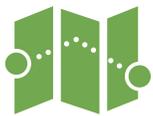


Maintain the vehicle while you drive. So when you bring it back it's still in good condition.



When you're done, return the vehicle. We'll take the keys and cancel your lease contract.

Leasing means driving the vehicle for as long as you need and returning it when you're done.



You only pay for the use of the vehicle

That's why you have so much freedom and can return it at any time!



After returning, you have more options

Return your vehicle to upgrade, exchange or even purchase it at any time!



Leasing comes with responsibilities, such as:

Maintenance & damage (outside of what's covered by limited warranty)

Tickets / Fines / Traffic Violations

Notifying us of Address Change

Vehicle Registration

Excess miles driven (refer to your contract for mileage caps)

Insurance Coverage

Returning the Vehicle (the easiest way to cancel is by returning)



RETURNING THE VEHICLE

Cancel your lease contract by returning the vehicle to the dealership.



RETURNING IS EASY



Bring the vehicle back to the dealership when you're ready to cancel your lease contract.



We'll take the keys, cancel your contract and give you a \$50 Visa gift card.*



If you need a ride home after returning, we will help you find one.



There are significant fees for not returning the lease vehicle.

If you stop making payments and do not contact us or return the vehicle to cancel your lease contract, we will retrieve the vehicle at your expense.

You will be responsible for all recovery and excess damage fees beyond normal wear and tear that may be applicable.

*Only for customers who return the lease vehicle to the dealership. Program subject to change or cancellation without notice.



PAYMENT OPTIONS

Sign up for Automatic Payments! It's free, easy and you control it.

Automatically deduct your payment directly from your bank account each time it's due. Just set it up once and you're done!

- ✓ *You'll never miss a payment*
- ✓ *You can opt-out at any time*
- ✓ *It's completely secure*
- ✓ *Earn more Lease Rewards!*

Refer to the Earn Lease Rewards section for details



CALL TO SIGN UP
800-813-5883



OR LOG ON TO
drivetime.com/leasepayments

OTHER PAYMENT OPTIONS



Text to Pay

Easy and free option to make your payment using your phone.*

Sign up by visiting drivetime.com/leasepayments and choosing the "Text to Pay" option.



No Fee!
Bank Account only



Pay in Person

Visit any Walmart, Kmart or other CheckFreePay location.

Bring your lease account number with you in order to process your payment correctly.



Fee: \$1.50*
Cash or Debit Accepted



Online or by Phone

By phone: call **800-813-5883** and follow the automated instructions.

Online: visit drivetime.com/leasepayments and choose the "Pay Online" option.



Fee: \$4.50*
Credit, Debit or Bank Account Accepted

*Regular text messaging fees and data rates may apply. Fees are subject to change without notice.



INCLUDED LIMITED WARRANTY

What's Covered*



We also pay for oil changes.

In order to keep your warranty in effect, we require you to perform oil changes every 4,000 miles. They help keep your engine from being damaged.

To get your free oil changes, visit your nearest Sears vehicle center and give them your **account # and the last 6 digits of your VIN.**

If you do not have a Sears in your area, call Aeverex™ at 877-726-3913 and they can refer you to a certified oil change location.

What's Not Covered*

These are some of the items we're unable to cover but you are required to maintain so the vehicle keeps running smoothly. If at any point while driving the vehicle you notice a mechanical problem - call Aeverex™ immediately at 877-726-3913.



OTHER MAINTENANCE

Oil changes are covered, but you are responsible for keeping up with other preventative maintenance.

i *Tire repair or replacement, engine coolant, belt replacements, etc.*



COSMETIC DAMAGES

Excessive wear and tear on the vehicle's interior or exterior appearance may lead to additional charges.

i *Paint, body damage, upholstery, etc.*



RENTAL CARS

We're unable to provide alternative transportation when your vehicle is being repaired.

*Refer to your lease contract for limited warranty details and excluded items.

To get your vehicle repaired, call Aeverex™ and follow these steps:

☎ 877-726-3913

1

When you call Aeverex™, have your Vehicle Identification Number (VIN) and current mileage ready.

2

Aeverex™ will recommend an "In-Network" repair facility for you to take the vehicle.

3

Take your vehicle in. If it's a warranty-covered repair, you only need to pay your co-pay!

IN-NETWORK: \$100 CO-PAY

If you take your vehicle to a repair vendor referred by Aeverex™, your co-pay will be **\$100** for all covered repairs.

VS

OUT-OF-NETWORK: \$200 CO-PAY

If you take your vehicle to an out-of-network vendor, your co-pay will be **\$200** for all covered repairs.

IMPORTANT REMINDERS



Staying within your chosen mileage package amount is important.

Excess miles lead to additional fees which you'll have to pay during your lease.*

EXCESS MILES

If you drive more miles than what your lease contract permits, *we charge a \$0.20 fee for each excess mile driven.**

*Your limited warranty also expires after the term of your lease ends or you exceed your allowed miles for your lease term, whichever comes first.**



If your vehicle is not drivable and needs to be towed, contact Aeverex™.

Aeverex will help you find your nearest towing and repair facility.

TOWING REIMBURSEMENT

Call Aeverex™ at 877-726-3913

As long as your repair is covered, your towing cost will be reimbursed up to \$100.

*Refer to the FAQs in this booklet or your lease contract for more details on excess mileage and fees.



INSURANCE REQUIREMENTS

Liability insurance is required for all vehicles during the life of the lease.

With liability only, the vehicle is not covered in the event of an accident or theft. Therefore, fees (up to \$500) must be charged to cover any excess damage done to the vehicle.



We recommend getting full coverage insurance.

It protects you, your vehicle and you'll save money.

- With full coverage, if the vehicle is totaled or stolen we will *waive the \$500 excess damage fee!*

Plus you can get into another vehicle for no start-up cost!

IF YOU LOSE OR DISCONTINUE INSURANCE

If liability insurance is not in place, you will be required to return the vehicle and cancel your contract immediately.

Call Lease Customer Service at 800-813-5883 to help find alternative insurance!

IN CASE OF AN ACCIDENT OR THEFT

Call Lease Customer Service immediately after filing a police report and we can walk you through next steps: 800-813-5883

We will arrange to repair the vehicle if it's covered by insurance or help police locate it if it's been stolen.





EARN LEASE REWARDS

Earn rewards as you lease!

The longer you lease, the more rewards you accrue.
Use them like cash only at DriveTime.*



1 REWARD EARNED = \$1 IN LEASE REWARDS



ALL LEASE CUSTOMERS EARN
\$20/month

For every month you make your payments on time, you earn \$20 in Lease Rewards to use toward almost anything at DriveTime.*

or



AUTOMATIC PAYMENT SIGNEES EARN
\$50/month

For every month you're signed-up for Automatic Payments you earn \$50 in Lease Rewards! That's *over double* the rewards earned.

REDEEMING & USING YOUR ACCRUED REWARDS

You're immediately eligible to redeem and use your Lease Rewards when you return the lease vehicle to your nearest dealership.

Use them toward things like...



Exchanges or Upgrades

Purchasing a Vehicle

Excess Miles or Other Fees

*Lease Rewards are not redeemable for cash. Restrictions apply.



REFERRAL PROGRAM

Refer your friends

When they lease or purchase with us, you can earn rewards that go directly toward your next payment!



There are three ways to refer someone:

call us at 877-733-3738, go online to drivetime.com/referrals or contact your nearest dealership with the referral's information.

First **1-3** friends referred you earn



Next **4-6** friends referred you earn



7 or more friends referred you earn





LEASE FAQs

Contact Lease Customer Service

☎ 800-813-5883 ✉ lease@drivetime.com

When will the GPS installed on the vehicle be used?

The GPS unit may be used to locate the vehicle if there is a breach of lease contract, such as not returning the vehicle. It also has a notification buzzer we may use to notify you to contact us.

If you fail to make your lease payment or your auto insurance should lapse and you do not contact us immediately, we may attempt to notify you through the use of an in-dash buzzer. The buzzer, when used, is a reminder for you to contact us right away and will go off each time you start the vehicle and remain on for 60 seconds. Once you contact us, the buzzer will be turned off. **Under no circumstances do we allow the buzzer or GPS device to be removed or tampered with.**

What if I drive over my monthly mileage package?

You are responsible to pay for excess mileage at \$0.20 cents per mile. You can select from a 1,500 miles per month or 2,000 miles per month mileage package. Depending on the mileage package you select, you can drive up to the selected package amount without having to pay a security deposit. We allow a leeway of 200 miles per month above the mileage package you have selected before we will assess an excess mileage charge. If the leeway of 200 miles per month is exceeded, you will be asked to pay a security deposit for the total excess mileage charge you have accumulated over the mileage package you selected. This security deposit money will be held until early lease end or at scheduled lease end.

Example 1: You select the 2,000 miles per month package and after two months of your lease you drive 5,000 miles, which is 1,000 miles over the mileage package you selected (two months X 2,000 miles per month = 4,000 miles allowed). You would be required to pay a \$200.00 security deposit (1,000 miles x \$0.20 = \$200.00).

If you are required to pay a security deposit and then later decided to cancel the lease, we will keep any portion of the money that applies to excess miles driven over the mileage package selected.

If you do not end up driving over your total allowable monthly mileage package at the end of your lease term, the money is returned to you.

If you make all the monthly payments and elect to purchase the vehicle at end of term, the security deposit can be used towards the purchase of the lease vehicle and any remaining amount will be returned to you!

What can't I use the lease vehicle for?

You are not permitted to use the lease vehicle to transport goods or people for pay. It can also not be used for Business, Commercial or Agricultural use. No changes to the vehicle's body or interior in any way can be made without our written consent.

How are traffic violations handled if I receive one while driving the lease vehicle?

You're listed as the "Registered Driver" on the registration in the state you leased in. As the Registered Driver, you're responsible for all tickets, violations and fines while the vehicle is registered in your name.

If DriveTime receives any notice(s) from state or federal agencies concerning unpaid fines on the lease vehicle, we will provide your information so they can contact you to service any fines.

Can I change my payment due date?

Unfortunately, we are unable to change your due date.

However, call Lease Customer Service immediately if you have any trouble with your payments.

Do I need to update my personal information if it changes?

It is required that you update us if your address changes within 10 business days of your move.

If you should need to move out of state, you must notify us prior to the move. Different tax laws and vehicle registration laws apply to each state.

If you change your phone number or email address, you are required to update us within 3 business days. These are the main forms of contact we use to communicate with you.

If you change insurance companies you must update us immediately with the new insurance information coverage as required by law.

What happens if I'm called-in for military duty while leasing?

If you receive orders for deployment and know that you will not be using the lease vehicle, we ask that you return the vehicle back to a DriveTime dealership and cancel your lease prior to being deployed.

When you return back to the states from your deployment, as a thank you for your service to our country, we will allow you to lease another vehicle and waive the exchange and acquisition fees.

What if I want to purchase the lease vehicle?

Call Lease Customer Service (800-813-5883) to discuss your options!



IF YOU LEASED IN A STATE WITH A "RENEWABLE LEASE"

Some states' lease program is based on a 30-day contract that auto-renews each month for a year or more. All of the same benefits and restrictions covered in this booklet apply. Refer to your lease contract for details.